

OUR TEAM / DRIVERS

We have a small but perfectly formed Team here at Ellen Smith's, meet them below:



Paul

Hi, I'm Paul and I'm the MD. My main duties revolve around the overall operation of the business with particular emphasis on the website, marketing, and looking after the pennies! When not constantly checking my work's laptop, I do find time for a diverse range of interests from sailing & skiing to walking, swimming, and playing guitar. My family is my primary focus, especially my four grandchildren, Grace, James, Max & Isabel who most definitely keep me on my toes!



Pam

Hiya, I'm Pam and it's my job to put together our Tour Programme to keep you, our lovely customers travelling with us. I am always looking for new hotels & destinations for you to try, there's plenty in this brochure. I also look after the many Private Group Organisers who put their trust in us each year to look after their members, coming up with ideas and itineraries for their future trips. I have 2 children and 3 beautiful grandchildren, Raeyn, Miller & Dixie, who are my main focus when I'm not in work. They're always popping in for something or other as they live next door!



Zoe

Hello, I'm Zoe. My job is to look after the office, day excursion programme and holiday bookings admin. In my spare time I love spending time with family & friends, and with the arrival of Granddaughters Miya and Jorgie my focus is that of daft Nannie. I work part-time now, primarily to help out with childcare, but I feel some serious pottering about coming on.



Julie

Hi Everyone, My name's Julie. I've been with Ellen Smith for 34 years. How time flies when you're having fun! In my spare time I love walking with my Miniature Schnauzer Derek & my Hubby Andy, socialising with friends & family and squeezing in as many holidays here & abroad as I can.



Mark

Hello, I'm Mark and I take care of all transport requirements for the company. It's my job to ensure that everybody travels comfortably and safely on all our tours under the watchful eye of our experienced professional driving team. Now entering my 15th year with Ellen Smiths, it remains a pleasure to be a part of the companies' continuing success. On a personal note, I have recently tied the knot and as a family we enjoy spending time together and having some amazing holidays when we get the chance. We have also just become home boarders which we enjoy very much caring for a variety of different dogs whilst their owners are away on holiday.



Carole

Hello everyone, I'm Carole and I've worked at Ellen Smith since June '24. I was, in a previous life, a travel agent, working for the same company for 38 years. I have one grandchild, Bobby who is just the most adorable little boy. I love travelling around the world with my favourite destination being the Maldives. I also work in football hospitality at Burnley Football Club on matchdays, but my biggest love is my football team, Newcastle United (please don't judge).



Michelle

Hello everyone, I'm Michelle and I'm new to Ellen Smith, starting here in July 2025. I help Pam with the private group tours side of the business but will also become a familiar voice to all as I will also be taking bookings. When I'm not in work, I love spending time with my family and friends and looking after my son's dog, Milo. I'm also a big fan of travel and try to visit as many places as I can, both here in the UK and abroad.

Below, meet some of your Tour Drivers, always helpful, professional, and most of all friendly.



Darren



Richard



Carl



Yvonne



Brent



Alan